

TelaDoc Overview

TelaDoc is a national network of board certified physicians providing cross coverage consultations via the telephone 24 hours a day, 365 days a year. TelaDoc physicians use the member's personal medical record and telephone consultations to diagnose, recommend treatment, and write short term prescriptions, when appropriate. TelaDoc does not replace the relationship with the primary care physician, but instead enhances it with greater physician availability and an efficient, cost-effective alternative for minor medical problems.

TelaDoc Services

TelaDoc consulting physicians treat minor illnesses like:

- Sinus Infections
- Respiratory Infections
- Urinary tract infections
- Allergies
- Bronchitis
- Sore throat

Testimonial:

“ I was at work not feeling well with a sinus infection. I didn't want to leave work so I decided to call TelaDoc. It was wonderful! The physician called me back within 30 minutes.

I spoke with the physician for about 15 minutes; he then wrote me a prescription that I was able to pick up on my way home from work at my local pharmacy! It was very convenient.

TelaDoc saved me money and I didn't have to miss additional time from work.”

~ Ann



4100 Spring Valley, Suite 600
Dallas, TX 75244



TelaDoc[®]
MEDICAL SERVICES

**Doctors That Care
Day and Night
Anytime. Anywhere.**



Access

Convenience

Cost

Call TelaDoc™ anytime day or night for quality, affordable medical care.

24 HOURS A DAY

7 DAYS A WEEK

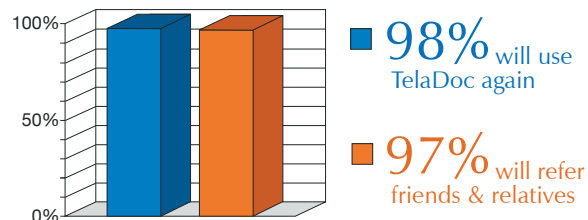
365 DAYS A YEAR

When to use TelaDoc

Call TelaDoc whenever you need non-emergency medical assistance. Access a physician 24/7/365.

Call TelaDoc When

- You cannot reach your primary care physician. TelaDoc enhances personal access to affordable, convenient and quality medical care—you maintain your relationship with your primary care physician.
- You are on vacation or a business trip.
- You need a recurring prescription filled when your doctor is not available; short term only.
- You need a second opinion.
- You have medical questions, issues, or concerns and would like to discuss these with a physician.



TelaDoc Benefits

TelaDoc is changing the way people access medical services. Below are just a few ways you and your dependents benefit from becoming TelaDoc members.

- A TelaDoc physician will contact you on average in thirty minutes or less, but guaranteed within three hours or the consult is free.
- On-Demand access to healthcare 24/7—members request consults online or by calling [1.800.TelaDoc](tel:1800TelaDoc).
- Consult with physicians who diagnose medical problems and prescribe medication¹ when appropriate.
- It's easy to use—just pick up the telephone or call us on your cell phone. You never have to leave your home or office.
- No unexpected charges. One flat rate 24/7/365.
- Retrieve prescriptions from your local pharmacy.
- Records are safe, private and completely confidential.
- Minimize time off from work or away from family.
- Pre-existing conditions and illnesses allowed.
- On demand healthcare—without expensive trips to the hospital emergency room, or urgent care facility.

Frequently Asked Questions

1. How do I request an appointment to talk with a physician?

Enroll in TelaDoc, logon to your account at www.teladoc.com and request a consult. You can also call [1.800.TelaDoc](tel:1800TelaDoc) any time day or night and a representative will request your medical consult. All calls are guaranteed within three hours or the consult is free.

2. Can I get this information to my doctor?

Yes. You have access to your portable electronic health record. You can access your EHR online or by calling [1.800.TelaDoc](tel:1800TelaDoc).

3. How can I pay for the consult?

You may pay with a credit card, debit card or checking account.

4. How can I obtain a receipt for reimbursement—for my FSA or HSA?

You can access your account online and print a copy of the insurance claim form, or you can call [1.800.TelaDoc](tel:1800TelaDoc).

TelaDoc does not replace the existing primary care physician relationship. ¹TelaDoc consulting physicians do not prescribe DEA controlled substances. TelaDoc is not an insurance product or a prescription fulfillment warehouse. TelaDoc is not available to residents of or in the state of OK. For full disclaimer or more information, please visit www.TelaDoc.com or call [1.800.TelaDoc](tel:1800TelaDoc). © 2008 TelaDoc, Inc. All rights reserved.